

## StepWell™ Collection - FAQ

**Is there a specific chemical solution I can/should use with the StepWell™ mat or can I use any solution?**

The StepWell™ mats works best with quaternary ammonium and hydrogen peroxide sanitizing solutions. Instructions for proper dilution for the particular solution chosen should be followed. The StepWell™ mats can also be used with chlorine bleach solutions, but failure to adhere to recommended dilution of 0.4% for 6% chlorine bleach can damage the carpeted portion of the mat. Mixing chemicals can be dangerous. Please use proper precautions when working with chemicals, and certainly if you combine them.

**Is there a specific contact/dwell time recommended for the mat?**

The efficacy of the mat for sanitizing/disinfecting is dependent upon the chemical used in the well. Instructions for contact/dwell time for the solution chosen should be followed. Longer dwell times are probably less feasible for most use case scenarios, so we recommend selecting a solution with a shorter, more feasible dwell time for mat use.

**Are additional mats needed after the StepWell™ Mats.**

Depending on the type of StepWell mats additional matting can be useful. The StepWell™ Sanitizing mats have a built in carpet that will wipe the sanitizing solution from the shoes.

The StepWell™ Optibrush mats are designed to apply the sanitizing solution to shoes but not to remove them. It is recommended to put an additional mat behind it to for drying and to prevent moisture from being tracked inside the facility.

**Are the StepWell™ mats commercially launderable?**

The StepWell™ mats are constructed with material that is commercially launderable. All commercial laundry equipment and processes are different – we would encourage you to run a few internal wash tests to determine the life span of the mat if laundered. Alternatively you can hose it off and allow to dry.

**Can the StepWell mat be customized with logos and text?**

For larger quantities, we would be able to explore customization options. Please reach out to your sales representative for more information.